

Inform clients of employee resignation Manual

Inform clients of employee resignation is a critical communication step that companies must handle carefully to maintain trust, uphold professionalism, and ensure smooth transitions within the organization. Whether the resignation is expected or sudden, informing clients appropriately can help in managing relationships and setting realistic expectations. This article provides a comprehensive guide on how to effectively communicate employee resignations to clients, covering best practices, key considerations, and sample approaches.

Understanding the Importance of Communicating Employee Resignation to Clients

Why is client communication essential?

Informing clients about employee resignation serves multiple purposes:

- Maintaining transparency: Clients appreciate honesty and transparency, which strengthens trust.
- Managing expectations: Clients need to know who will be their new point of contact or if there will be changes in service delivery.
- Preventing misunderstandings: Clear communication minimizes confusion or concerns regarding the continuity of services.
- Reinforcing professionalism: Proper communication reflects positively on the company's reputation.

Potential consequences of poor communication

Failing to inform clients properly or delaying communication can lead to:

- Loss of client confidence
- Disruption of service or project delays
- Increased client inquiries and concerns
- Damage to long-term relationships

Preparing for Client Communication

Assess the situation

Before reaching out to clients, evaluate:

- The employee's role and significance to the client
- The reason for resignation (voluntary, termination, retirement)
- The timing of the resignation
- The company's plan for transitioning responsibilities

Develop a communication plan

Create a strategy that includes:

- The message content
- The appropriate communication channels (email, phone call, video meeting)
- The designated spokesperson (typically a manager or executive)
- A timeline for informing clients

Identify replacement or interim arrangements

Ensure that clients are aware of:

- Who will assume the resigned employee's duties
- Any interim contacts
- The timeline for onboarding a new representative

Best Practices for Communicating Employee Resignation to Clients

Timing of the Announcement

- Inform clients promptly once internal decisions are finalized.
- Avoid delays that could lead to rumors or mistrust.
- Coordinate with internal teams to ensure the message is consistent.

Crafting the Message

Your communication should be clear, professional, and reassuring. Key elements include:

- Acknowledgment of the employee's contributions: Highlight positive impacts and express gratitude.
- Reassurance of continued service: Emphasize commitment to maintaining quality and continuity.
- Introduction of replacement or interim contact: Provide details about who will take over responsibilities.
- Invitation for questions: Encourage clients to reach out for clarification or concerns.

Sample Client Announcement Email

``plaintext

Subject: Important Update Regarding Your Point of Contact

Dear [Client Name],

We hope this message finds you well. We would like to inform you that [Employee Name], who has been your dedicated [Job Title], will be resigning from their position effective [Last Working Day]. We sincerely thank [Employee Name] for their valuable contributions and wish them all the best in their future endeavors.

To ensure a seamless transition, we are pleased to introduce [New Contact Name], who will be your new point of contact moving forward. [New Contact Name] has extensive experience in [relevant field] and is committed to providing you with the same high level of service you have come to expect.

Please feel free to reach out to [New Contact Name] at [email/phone number], or contact our team directly at [company contact details] if you have any questions or concerns.

We appreciate your understanding and continued partnership.

Warm regards,

[Your Name]

[Your Position]

[Company Name]

...

Handling Client Reactions and Concerns

Be prepared for questions or concerns

Clients might inquire about:

- The reason for the employee's departure
- How the transition will affect their projects
- The credentials of the new contact person

Respond professionally and transparently

- Provide honest, concise answers
- Reiterate your commitment to service quality
- Offer to schedule calls or meetings for further reassurance

Follow-up communication

- Keep clients updated on any transitional developments
- Confirm the new contact's onboarding and readiness
- Seek feedback to ensure client satisfaction

Additional Tips for Effective Communication

- **Personalize messages:** Tailor communications based on the client relationship and project scope.
- **Use multiple channels:** Combine emails, phone calls, or virtual meetings to reinforce the message.
- **Maintain consistency:** Ensure all team members provide uniform information to avoid confusion.
- **Express appreciation:** Recognize the client's understanding and ongoing support.

Legal and Ethical Considerations

Confidentiality and privacy

- Avoid disclosing sensitive details about the employee's resignation or reasons behind it.
- Respect privacy laws and employment agreements.

Contractual obligations

- Review client contracts for specific communication clauses or notices.
- Ensure compliance with contractual terms regarding change notifications.

Conclusion

Effective communication of employee resignation to clients is vital for preserving trust, ensuring service continuity, and reinforcing professional relationships. By preparing thoroughly, crafting clear messages, and being responsive to client concerns, companies can navigate employee transitions smoothly. Remember that transparency, professionalism, and proactive engagement are key to maintaining positive client experiences even during organizational changes.

Implementing these best practices will help your organization manage employee resignations gracefully and uphold the confidence your clients place in your services.

Inform clients of employee resignation is a critical communication task that requires professionalism, clarity, and sensitivity. When an employee departs an organization, especially one with ongoing client relationships, it is essential to manage the message thoughtfully to maintain trust, ensure seamless service, and uphold the company's reputation. Properly informing clients about employee resignations involves understanding the reasons for communication, choosing the appropriate channels, crafting the message carefully, and managing potential client concerns effectively.

This article provides a comprehensive overview of how organizations can inform clients of employee resignation, exploring the strategic considerations, best practices, legal aspects, and potential challenges involved in this process.

Understanding the Importance of Communicating Employee Resignation to Clients

The Impact on Client Relationships

Clients often develop personal and professional relationships with key employees within an organization. An employee's resignation can evoke concerns about continuity, quality of service, and stability. Transparent communication reassures clients that the organization values their relationship and is committed to maintaining service standards.

Preserving Trust and Credibility

Failing to inform clients proactively or handling the resignation poorly can create perceptions of secrecy, instability, or disorganization. Conversely, transparent communication reinforces trust, demonstrates professionalism, and positions the organization as proactive and client-focused.

Minimizing Disruption and Uncertainty

Clear communication helps set expectations, provides information about transition plans, and reassures clients that their needs remain a priority. This reduces uncertainty and mitigates potential negative reactions, such as loss of confidence or client churn.

Strategic Considerations Before Informing Clients

Internal Alignment and Planning

Prior to informing clients, organizations must ensure internal alignment:

- Confirm resignation details and transition plans.
- Identify interim or replacement personnel.
- Develop a communication strategy that aligns with organizational policies.
- Prepare support materials or FAQs to address potential client questions.

Legal and Confidentiality Aspects

Organizations should review employment agreements and confidentiality clauses. Some details, such as reasons for resignation, may be sensitive or legally protected. The message should be truthful, respectful, and compliant with employment laws.

Timing of Communication

Timing is critical. Typically, internal stakeholders should be informed first, followed by clients. Immediate disclosure to clients post-internal announcement prevents rumors and shows transparency. However, timing should also consider the sensitivity of the resignation and potential impact on ongoing projects.

Assessing Client Relationships

Not all client relationships are equal. High-value or strategic clients may warrant a more personalized communication approach. Understanding client history, expectations, and potential

concerns can guide the messaging strategy.

Methods of Communicating Employee Resignation to Clients

Direct Personal Communication

- Phone Calls: Ideal for high-value clients; allows for personalized reassurance.
- Video Conferences: Suitable for maintaining a personal touch, especially in remote settings.
- Face-to-Face Meetings: When feasible, especially for key accounts, to reinforce commitment.

Written Communication

- Email Announcements: Efficient for broader client bases; should be clear, professional, and empathetic.
- Official Letters: Formal method, often used for significant clients or when a high level of professionalism is desired.

Combined Approach

Using a combination of personal outreach followed by written confirmation can be effective, ensuring clients feel valued and informed.

Crafting the Message: Content and Tone

Key Elements to Include

- Acknowledgment of the Employee's Departure: Clearly state that the employee is leaving.
- Reassurance of Service Continuity: Emphasize ongoing commitments and transition plans.
- Introduction of Successor or Interim Contact: Provide details about who will handle their accounts or projects.
- Expression of Appreciation: Thank the departing employee for their contributions.
- Contact Information for Questions: Offer channels for clients to seek clarification or express concerns.

Tone of the Message

- Maintain professionalism and positivity.

- Convey stability and confidence.
- Be empathetic if the resignation is due to personal reasons or other sensitive factors.
- Avoid sharing unnecessary details about the resignation.

Sample Wording

"We wish to inform you that [Employee Name], who has been your dedicated [Position], will be leaving our organization as of [date]. We want to assure you that we are committed to providing seamless service during this transition. [Name of successor or interim contact] will be your new point of contact moving forward. We sincerely appreciate [Employee Name]'s contributions and look forward to continuing our partnership with you. Should you have any questions or concerns, please do not hesitate to reach out to [contact information]."

Managing Client Reactions and Concerns

Anticipate Common Client Questions

- Who will be my new contact?
- Will my service or project be affected?
- Why did the employee leave?
- How will the transition be handled?

Providing Reassurance

- Highlight internal preparation and transition plans.
- Emphasize the organization's stability and commitment.
- Share success stories or testimonials if appropriate.

Addressing Negative Reactions

- Respond promptly and professionally.
- Offer to set up additional meetings or calls.
- Keep responses factual and avoid defensiveness.

Follow-up and Feedback

- After initial communication, follow up to ensure client concerns are addressed.

- Seek feedback to improve future communication strategies.

Legal and Ethical Considerations

Confidentiality and Privacy

Organizations must respect privacy laws and confidentiality agreements. Avoid disclosing sensitive reasons for resignation or other personal details unless appropriate and authorized.

Compliance with Employment Laws

Ensure all communications align with legal standards to prevent potential disputes or claims of defamation.

Transparency vs. Discretion

Striking a balance between transparency and discretion is vital. While honesty builds trust, oversharing may breach confidentiality or harm reputations.

Post-Communication Strategies

Internal Staff Communication

Inform internal teams about the resignation and the client communication plan to ensure consistency and support.

Monitoring Client Reactions

Track client feedback and concerns following the announcement. Adjust messaging or conduct follow-up outreach as needed.

Continuous Relationship Management

Use the resignation as an opportunity to reinforce client relationships, demonstrate the organization's stability, and introduce new team members.

Evaluating the Process

After the transition, review what worked well and where improvements are needed. This helps refine future communication strategies.

Challenges and Risks in Communicating Employee Resignation

Potential for Miscommunication

Misunderstandings can arise if messages are ambiguous or inconsistent. Clear, coordinated communication plans are essential.

Impact on Employee Morale

Publicly sharing resignations may affect remaining staff morale. Managers should handle internal announcements sensitively.

Client Loss or Dissatisfaction

Poor communication can lead to clients losing confidence or seeking alternative providers. Proactive, transparent messaging mitigates this risk.

Reputational Risks

Missteps in communication might damage the organization's reputation. Strategic planning and professionalism are key.

Conclusion

Effectively informing clients of employee resignation is a nuanced process that demands careful planning, tactful messaging, and ongoing relationship management. By prioritizing transparency, demonstrating commitment to service continuity, and addressing client concerns proactively, organizations can navigate employee transitions smoothly. The ultimate goal is to maintain trust, uphold professionalism, and reinforce the organization's stability, turning potentially challenging situations into opportunities to strengthen client relationships.

In a competitive business environment, how a company handles such internal changes often reflects its core values and operational maturity. When executed thoughtfully, communication about employee resignation can reinforce a company's reputation for integrity and client-centricity, ensuring long-term success and stability.

Question What is the best way to inform clients about an employee's resignation? The most professional approach is to send a formal, personalized communication such as an email or letter explaining the employee's departure, assuring clients of continued support, and introducing the new point of contact if applicable. When should I inform clients about an employee's resignation? It's best to inform clients promptly once the resignation is confirmed, ideally before or

immediately after the employee's last working day, to ensure transparency and maintain trust. How do I handle client concerns or questions after informing them of an employee's resignation? Acknowledge their concerns, provide clear and honest information, and reassure them about the continuity of service. If needed, introduce them to the new contact person who will handle their account. Should I inform clients personally or through a team member? Whenever possible, it's preferable for a senior team member or account manager to personally communicate with clients, demonstrating professionalism and commitment to service continuity. What details should be included when informing clients about an employee's resignation? Include the employee's resignation effective date, reassurance of ongoing support, details about who will handle their account moving forward, and contact information for the new point of contact. How can I maintain client confidence after an employee's departure? Maintain transparency, emphasize your organization's stability and commitment to service quality, and ensure clients know their needs will continue to be prioritized without disruption. What are some common mistakes to avoid when informing clients of an employee's resignation? Avoid delaying communication, sharing too much unnecessary detail, being unprofessional or vague, and failing to provide a clear transition plan or new contact information.

Related keywords: employee resignation, client notification, resignation announcement, communication plan, client update, employee departure, resignation email, client communication strategy, HR notification, resignation letter

Sample Resignation Letter For Notary Public

Sample resignation letter for notary public: A comprehensive guide to effectively resign from your notary position

Resigning from a position as a notary public is a formal process that requires careful attention to detail and adherence to legal and procedural guidelines. Whether you're stepping down due to personal reasons, professional changes, or retirement, providing a clear and professional resignation letter is essential. In this article, we will provide you with a detailed *sample resignation letter for notary public*, along with useful tips and insights to help you craft your own resignation document that meets legal standards and maintains your professional reputation.

Understanding the Importance of a Proper Resignation Letter for a Notary Public

Why a Formal Resignation Letter Matters

A resignation letter serves as an official notification of your intent to terminate your duties as a notary public. It:

- Ensures legal compliance by documenting your resignation
- Provides clarity to clients, employers, or supervising authorities
- Maintains your professional reputation within the community

Legal and Ethical Considerations

As a notary, you are bound by state laws and ethical standards. Your resignation letter should:

- Be truthful and straightforward about your intent to resign
- Include any necessary procedural steps mandated by your jurisdiction
- Ensure there are no outstanding responsibilities or pending notarizations before resignation

Key Elements of a Resignation Letter for Notary Public

To ensure your resignation letter covers all necessary information, include the following components:

1. Your Contact Information

- Full name
- Address
- Phone number
- Email address

2. Date of the Letter

- Clearly state the date you are submitting the resignation

3. Recipient's Details

- Name of the supervisor, agency, or commission overseeing your notary duties
- Address of the organization or authority

4. Formal Salutation

- Example: "Dear [Recipient's Name or Title],"

5. Clear Statement of Resignation

- Explicitly state your intention to resign from your notary public duties
- Specify the effective date of resignation

6. Reason for Resignation (Optional)

- Briefly mention reasons if appropriate, but it is not mandatory

7. Acknowledgment and Gratitude

- Express appreciation for opportunities or support received

8. Transition Planning

- Offer assistance in the transition period if possible
- Mention any pending responsibilities

9. Closing Statement and Signature

- Formal closing, such as "Sincerely" or "Best regards"
- Your handwritten or digital signature

Sample Resignation Letter for Notary Public

Below is a comprehensive *sample resignation letter for notary public* that you can customize to fit your specific situation:

``plaintext

[Your Full Name]

[Your Address]

[City, State, ZIP Code]

[Phone Number]

[Email Address]

[Date]

[Recipient's Name]

[Title or Position]

[Organization or Commission Name]

[Address]

[City, State, ZIP Code]

Dear [Recipient's Name or Title],

I am writing to formally resign from my position as a Notary Public for [state or jurisdiction], effective [Last Working Day, e.g., two weeks from the date above].

It has been a privilege to serve as a notary and to assist clients with their notarization needs. After careful consideration, I have decided to step down due to [personal reasons, retirement, relocation, or other reasons ? optional to specify].

Please let me know if there are any pending notarizations or responsibilities I should address before my departure. I am committed to ensuring a smooth transition and am happy to assist in transferring my duties or providing any necessary documentation during this period.

I sincerely appreciate the support and opportunities provided by [organization or commission's name], and I am grateful for the trust placed in me during my tenure. I look forward to staying connected and wish the organization continued success.

Thank you once again for your understanding. Please confirm the receipt of this resignation letter and advise on any further steps required.

Sincerely,

[Your Signature (if submitting a hard copy)]

[Your Name]

...

Tips for Writing an Effective Resignation Letter as a Notary Public

1. Be Clear and Concise

State your resignation explicitly, including the effective date, to avoid any misunderstandings.

2. Maintain a Professional Tone

Use respectful language throughout your letter, regardless of your reasons for resigning.

3. Follow Jurisdictional Requirements

Check your state's laws or the notary commission's guidelines for any specific resignation procedures or forms.

4. Notify in Advance

Provide sufficient notice—typically two weeks—to allow for a smooth transition.

5. Offer Assistance During Transition

If possible, help with transferring responsibilities or completing pending notarizations.

6. Keep a Copy for Your Records

Save a signed copy of your resignation letter for future reference.

Additional Considerations When Resigning as a Notary Public

Notifying Clients and Stakeholders

While your formal resignation letter addresses the overseeing authority, consider personally informing clients or colleagues if appropriate, ensuring they are aware of your resignation and any recommended next steps.

Returning Notary Supplies

Remember to return any official notary seals, stamps, or certificates as required by your jurisdiction.

Filing Any Final Reports

Complete and submit any final reports or documentation needed to officially close your notary record.

Updating Public Records

Check if your jurisdiction requires updating or removing your name from public notary registries.

Conclusion

Resigning as a notary public is an important step that should be handled professionally and in accordance with legal requirements. Using a well-crafted *sample resignation letter for notary public* can help ensure your departure is smooth, respectful, and legally compliant. Remember to include all necessary details, communicate clearly and professionally, and follow your jurisdiction's procedures. By doing so, you maintain your reputation and uphold the integrity of your notarial duties even as you transition out of the role.

Whether you're retiring, changing careers, or stepping down for personal reasons, a thoughtfully written resignation letter is an essential part of leaving your position responsibly and professionally.

Sample Resignation Letter for Notary Public: An In-Depth Review and Guide

The role of a notary public is an essential one in the legal and financial sectors, serving as an impartial witness to the signing of important documents, verifying identities, and preventing fraud. However, circumstances may arise that necessitate a notary public to step down from their duties. Whether due to personal reasons, career changes, or compliance issues, understanding the proper process for resignation is crucial. This article provides a comprehensive exploration of the sample resignation letter for notary public, its significance, proper formatting, legal considerations, and best practices for resignation.

Understanding the Role of a Notary Public and the Need for Resignation

Notaries act as public officials authorized by state government to perform specific legal formalities. Their responsibilities include witnessing signatures, administering oaths, and certifying documents. Because of the trust placed in notaries, their conduct is governed by strict ethical and legal

standards.

Reasons for Resignation may include:

- Retirement or health issues
- Relocation to a different jurisdiction
- Disqualification or suspension
- Personal reasons or career change
- Completion of the term or voluntary retirement

Resigning properly ensures the integrity of the notary's office and maintains public trust.

Legal and Ethical Considerations in Resignation

Before drafting a resignation letter, a notary public must be aware of legal obligations and procedural requirements, which may vary by jurisdiction.

Legal Requirements and Guidelines

- Notification: Most jurisdictions require written notice to the issuing authority (e.g., Secretary of State).
- Timing: Resignation should be submitted within a specified period, often 30 days prior to the effective date.
- Outstanding Responsibilities: The notary must fulfill or properly transfer pending duties.
- Recordkeeping: All official records and journals should be maintained or transferred according to regulations.
- Revocation or Suspension: If a notary's license is revoked or suspended, resignation procedures may differ.

Ethical Responsibilities

- Avoiding conflicts of interest
- Ensuring all notarizations are legitimate up until the resignation date
- Properly informing clients or employers about the resignation

Understanding these factors helps in preparing a resignation that is compliant and ethically sound.

Components of a Proper Resignation Letter for Notary Public

An effective resignation letter must be clear, professional, and adhere to formal standards. The typical components include:

- Header and Address

- Name and contact information of the resigning notary
- Date of writing
- Address of the issuing authority or department

- Formal Salutation

- Addressed to the appropriate authority, e.g., "Dear Secretary of State,"

- Statement of Resignation

- Clear declaration of intent to resign
- Effective date of resignation

- Reason for Resignation (Optional)

- Brief explanation, if appropriate

- Acknowledgment of Responsibilities

- Confirmation that all duties and responsibilities will be properly concluded or transferred

- Closing Remarks

- Expression of gratitude

- Willingness to assist during the transition
- Signature
- Handwritten or electronic signature
- Printed name and notary commission number

Sample Resignation Letter for Notary Public

Below is a sample template that can be adapted to specific circumstances:

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Recipient Name]

[Title/Department]

[Agency or Office Name]

[Address]

[City, State, ZIP Code]

Dear [Recipient Name],

Subject: Resignation from Notary Public Commission

I am writing to formally resign from my position as a Notary Public for [Jurisdiction/State], effective [Last Working Day, e.g., June 30, 2024]. This decision has not been made lightly, and I appreciate

the opportunity to serve as a notary during my tenure.

Please consider this letter as my official notice, in accordance with the requirements outlined by [State or Jurisdiction] laws, which stipulate a [Number of Days] day notice period. I will ensure that all pending duties are completed and that my records are transferred or maintained according to the regulations.

I am grateful for the trust and responsibilities entrusted to me during my service, and I am committed to ensuring a smooth transition. Kindly advise on any additional steps I should take to facilitate my resignation process.

Thank you for your guidance and support. I look forward to assisting with any transition matters or providing further clarification if needed.

Sincerely,

[Your Signature]

[Your Printed Name]

[Notary Commission Number]

Best Practices When Resigning as a Notary Public

To ensure a seamless resignation process, consider the following best practices:

- Review State Regulations
- Consult the specific laws governing notary resignations in your jurisdiction.
- Confirm the required notice period and documentation.
- Notify in Writing
- Always provide a formal, written notice of resignation.
- Keep copies for your records.

- Complete Outstanding Duties
 - Finalize any notarizations or pending responsibilities.
 - Inform clients or employers about your resignation.
- Transfer or Secure Records
 - Ensure your journal and records are transferred or stored securely, following legal guidelines.
- Follow Up
 - Confirm receipt of your resignation letter with the appropriate agency.
 - Obtain official acknowledgment or confirmation of your resignation.
- Maintain Professionalism
 - Be courteous and professional throughout the process.
 - Offer assistance during the transition.

Additional Considerations and Common Questions

Q: Can I rescind my resignation after submitting it?

A: Rescinding a resignation depends on jurisdictional laws and the acceptance of the resignation by the authority. It's best to consult with the issuing agency immediately if reconsideration is desired.

Q: What happens if I do not submit a resignation letter?

A: Continuing to perform notarial acts after resignation may be illegal and could lead to disciplinary action or legal consequences.

Q: Is there a formal form provided by the state for resignation?

A: Many states do not mandate a specific form; a well-structured resignation letter generally suffices.

However, some jurisdictions may provide official forms or guidelines.

Q: How does resignation affect my notary license or commission?

A: Upon resignation, your commission is typically considered terminated, and you will no longer be authorized to perform notarial acts.

Conclusion

Resigning as a notary public is a formal process that requires careful attention to legal requirements, ethical considerations, and professional standards. A well-crafted sample resignation letter for notary public not only facilitates compliance but also ensures a respectful and organized transition. By understanding the components, legal implications, and best practices outlined in this review, notaries can confidently navigate the resignation process, safeguarding their reputation and ensuring adherence to jurisdictional regulations.

Proper resignation preserves the integrity of the notarial office and upholds the trust placed in notaries by the public and legal institutions. Whether retiring, relocating, or pursuing other opportunities, following the outlined procedures will help to conclude your notarial duties responsibly and professionally.

Question What should be included in a sample resignation letter for a notary public? A proper resignation letter for a notary public should include your name, certification number, effective resignation date, a brief statement of resignation, gratitude for the opportunity, and your signature. Is there a specific format for resigning as a notary public? While there is no strict format, it's recommended to use a formal business letter format, clearly stating your intent to resign and including all relevant details to ensure professionalism. Do I need to notify the state or issuing authority when resigning as a notary public? Yes, most states require you to notify the issuing authority or the appropriate state department in writing about your resignation to formally cancel your appointment. Can I use a generic resignation letter template for my notary public resignation? Yes, a generic template can be used, but it's important to customize it with your specific details and adhere to any state-specific requirements or guidelines. When is the best time to submit my resignation letter as a notary public? It's best to submit your resignation well before your current term expires, ideally at least 30 days in advance, to allow for proper processing and any necessary notifications. What are the consequences of resigning as a notary public without proper notice? Resigning without proper notice may lead to administrative issues, potential penalties, or difficulties in future applications or reappointments, so it's important to follow official procedures. Can I rescind my resignation as a notary public after submitting the letter? Rescinding a resignation depends on state regulations; you should contact the issuing authority to determine if retraction is possible and follow their procedures. Are there any legal considerations when drafting a sample resignation letter for a notary public? Yes, ensure the letter is clear, professional, and truthful, and complies with state

laws and regulations to avoid any legal issues or complications.

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