

foundation in human resource management sinhala 113073 Manual

foundation in human resource management sinhala 113073 is a crucial concept for students and professionals aiming to understand the core principles and practices that underpin effective human resource management (HRM) in organizations. This foundational knowledge serves as a stepping stone for developing strategic HR policies, managing personnel effectively, and fostering a productive work environment. In Sri Lanka, understanding HRM through the lens of the Sinhala language and local context is vital for HR practitioners, managers, and students who wish to excel in their careers and contribute meaningfully to their organizations. This article explores the fundamental aspects of human resource management, emphasizing its significance, key components, and practical applications within a Sri Lankan setting.

Understanding Human Resource Management (HRM)

What is Human Resource Management?

Human Resource Management (HRM) refers to the strategic approach to the effective management of people within an organization. It aims to maximize employee performance to achieve organizational goals while ensuring employee well-being and development. HRM encompasses various activities such as recruitment, training, performance appraisal, compensation, and employee relations.

The Importance of HRM in Organizations

HRM plays a pivotal role in shaping the success of organizations by:

- Attracting and retaining talented employees
- Enhancing employee motivation and engagement
- Ensuring compliance with labor laws and ethical standards
- Fostering a positive organizational culture
- Supporting organizational change and growth

Core Components of Human Resource Management

1. Human Resource Planning

Human resource planning involves forecasting the organization's future HR needs and developing strategies to meet these needs. It includes assessing current workforce capabilities, identifying gaps, and planning recruitment or training accordingly.

2. Recruitment and Selection

This process focuses on attracting qualified candidates and selecting the best fit for the organization. It involves:

- Job analysis and description
- Advertising vacancies
- Interviewing and assessment
- Making job offers

3. Training and Development

Continuous learning is vital for employee growth and organizational competitiveness. Training programs help employees acquire new skills, while development initiatives prepare them for future roles.

4. Performance Management

This involves setting performance standards, monitoring employee performance, providing feedback, and conducting appraisals to ensure alignment with organizational objectives.

5. Compensation and Benefits

Offering competitive salaries, bonuses, health benefits, and other perks motivates employees and helps retain top talent.

6. Employee Relations

Maintaining positive relationships between management and employees fosters a harmonious work environment. It includes grievance handling, conflict resolution, and promoting employee engagement.

The Role of Sinhala Language and Culture in HRM

Integrating Sinhala in HR Practices

In Sri Lanka, the Sinhala language is integral to effective HR communication. Using Sinhala in official documents, training sessions, and daily interactions ensures clarity, respect for cultural norms, and better engagement with employees.

Cultural Considerations in HRM

Understanding local customs, religious practices, and social norms is essential for implementing HR policies that resonate with employees. For example:

- Respect for religious festivals and holidays
- Addressing hierarchical relationships
- Promoting inclusive practices for diverse communities

Challenges in Human Resource Management in Sri Lanka

Economic and Political Factors

Economic fluctuations and political instability can impact HR strategies, workforce stability, and organizational growth.

Skill Gaps and Education

A significant challenge is the mismatch between the skills of the workforce and industry requirements. Investing in education and vocational training is vital.

Legal and Regulatory Compliance

HR professionals must stay updated with labor laws and regulations to avoid legal issues and ensure fair employment practices.

Employee Retention and Motivation

High turnover rates and employee disengagement are common challenges. Creating a motivating work environment is essential to retain talent.

Practical Applications and Strategies

Implementing Effective HR Policies

Organizations should develop clear policies aligned with national laws and cultural values. These

policies should be communicated effectively in Sinhala to ensure understanding.

Leveraging Technology in HRM

HR information systems (HRIS) can streamline recruitment, payroll, and performance management processes, making HR functions more efficient.

Promoting Employee Well-being

Programs focused on mental health, work-life balance, and safety contribute to a healthier, more productive workforce.

Fostering Leadership and Succession Planning

Identifying and developing future leaders ensures organizational continuity and growth.

Educational Pathways and Resources

Academic Programs in HRM

Institutions in Sri Lanka offer specialized courses and degrees in HRM, including diploma and degree programs that incorporate Sinhala language and local context.

Professional Certifications

Certifications such as the Chartered Institute of Personnel and Development (CIPD) or local HR associations provide additional credentials for HR practitioners.

Online Resources and Literature

Websites, journals, and books published in Sinhala and English offer valuable insights into HRM practices tailored to the Sri Lankan environment.

Conclusion

A solid foundation in human resource management, especially within the Sinhala language and Sri Lankan cultural context, is essential for effective HR practice. It enables organizations to attract, develop, and retain talented employees while fostering a positive and compliant work environment. As the business landscape evolves, HR professionals must continuously update their knowledge and adapt strategies to meet emerging challenges. Emphasizing local language and cultural understanding enhances communication, trust, and employee engagement, ultimately contributing

to organizational success. Whether you are a student starting your HR journey or an experienced practitioner, mastering the fundamentals of HRM in Sinhala will empower you to make impactful decisions and lead your organization towards sustainable growth.

Foundation in Human Resource Management Sinhala 113073: A Comprehensive Overview

Introduction

Foundation in Human Resource Management Sinhala 113073 is a fundamental course designed to equip students and professionals with essential knowledge and skills related to managing people within organizations. As the backbone of any successful enterprise, human resource management (HRM) plays a pivotal role in fostering organizational growth, employee satisfaction, and competitive advantage. This article delves into the core concepts, significance, and practical applications of HRM, particularly within the context of Sri Lanka, highlighting its relevance for students undertaking Sinhala 113073 and beyond.

Understanding Human Resource Management (HRM)

What is Human Resource Management?

Human Resource Management (HRM) is a strategic approach to effectively recruit, manage, and develop an organization's workforce. It encompasses a wide range of functions aimed at maximizing employee performance to meet organizational goals.

Key Functions of HRM include:

- Recruitment and Selection
- Training and Development
- Performance Appraisal
- Compensation and Benefits
- Employee Relations
- Compliance with Labor Laws

In the context of Sinhala 113073, HRM is not just a theoretical subject but a practical discipline that influences organizational success in Sri Lanka's diverse business environment.

The Evolution of HRM

Historically, HRM was viewed merely as administrative personnel management. However, over the decades, it has transformed into a strategic function that aligns human resources with overall

business goals. The evolution reflects a shift from traditional personnel handling to a focus on organizational development and employee engagement.

Significance of HRM in the Sri Lankan Context

Cultural and Societal Factors

Sri Lanka's rich cultural tapestry influences HR practices significantly. Respect for hierarchy, collectivism, and interpersonal relationships shape how organizations manage their human resources.

Implications include:

- Emphasis on relationship-building
- Respect for seniority and authority
- Collective decision-making approaches

Understanding these cultural nuances is vital for students studying Sinhala 113073, as it enhances their ability to apply HR principles effectively within local organizations.

Economic Impact

HRM contributes directly to the economic development of Sri Lanka by:

- Improving productivity
- Ensuring compliance with labor laws
- Reducing turnover and absenteeism
- Fostering innovation through employee engagement

As the country moves towards a knowledge-based economy, the importance of skilled HR practitioners becomes ever more critical.

Core Components of Human Resource Management

- Recruitment and Selection

The process of attracting and choosing suitable candidates is fundamental. Effective recruitment strategies ensure organizations hire individuals whose skills and values align with corporate

objectives.

Steps involved:

- Job analysis and description
- Advertising vacancies
- Screening applicants
- Conducting interviews
- Making selection decisions

In Sri Lanka, local practices often incorporate community networks and personal referrals, which are crucial in the Sinhala business landscape.

- Training and Development

Continuous learning is essential to adapt to changing industry standards and technological advancements. HR departments organize training programs to upgrade employee skills.

Types include:

- On-the-job training
- Workshops and seminars
- E-learning modules
- Leadership development programs

This component is especially relevant in Sinhala 113073, as it prepares students to foster talent within organizations.

- Performance Appraisal

Regular assessment of employee performance helps identify strengths and areas for improvement. It also informs decisions related to promotions, rewards, or corrective actions.

Common methods:

- 360-degree feedback

- Management by objectives (MBO)
- Rating scales

Effective appraisal systems motivate employees and align their efforts with organizational goals.

- Compensation and Benefits

Offering competitive remuneration packages is vital to attract and retain talent. Compensation includes salary, bonuses, and non-monetary benefits such as health insurance, leave entitlements, and retirement plans.

In Sri Lanka, benefits often reflect local customs and legal requirements, making understanding of labor laws crucial for HR practitioners.

- Employee Relations

Maintaining positive relationships between management and staff fosters a harmonious work environment. This involves addressing grievances, promoting communication, and ensuring fair treatment.

Union activities and collective bargaining are prominent in Sri Lankan industries, requiring HR professionals to navigate complex labor relations.

- Legal and Ethical Considerations

Compliance with labor laws and ethical standards is non-negotiable. HR managers must stay updated on legislation related to employment rights, safety, and nondiscrimination.

Practical Applications and Challenges in HRM

Implementing HR Strategies in Sri Lanka

Organizations in Sri Lanka face unique challenges, including:

- Managing a multi-ethnic workforce
- Addressing rural-urban disparities
- Navigating political influences

- Adapting to globalization pressures

Successful HRM implementation involves tailoring policies to local contexts while aligning with international best practices.

Challenges Faced by HR Professionals

- Talent shortages in specialized fields
- Resistance to change among employees
- Maintaining employee motivation
- Managing generational diversity

These challenges require innovative solutions, such as flexible work arrangements, leadership development, and cultural sensitivity training.

The Role of Technology

HR technology, including Human Resource Information Systems (HRIS) and e-HRM platforms, is transforming HRM practices by enabling data-driven decision-making, automation, and improved communication.

In Sri Lanka, integrating technology into HR processes is increasingly vital to stay competitive.

Future Trends in Human Resource Management

Emphasis on Strategic HRM

Moving beyond administrative functions, HR is becoming a strategic partner in achieving organizational objectives through:

- Workforce planning
- Talent management
- Change management
- Diversity and inclusion initiatives

Focus on Employee Well-being

The well-being of employees is gaining prominence, with organizations implementing health programs, mental health support, and work-life balance initiatives.

HAROLD KOONTZ MANAGEMENT THEORY JUNGLE

harold koontz management theory jungle is a term that vividly depicts the extensive and diverse array of ideas, principles, and approaches that Harold Koontz contributed to the field of management. Known as one of the most influential management theorists of the 20th century, Koontz's work laid the foundation for many contemporary management practices. His theories are often described as a "jungle" due to their complexity and the broad spectrum of ideas that span across different management paradigms. This article provides a comprehensive exploration of Harold Koontz's management theories, their evolution, core principles, and their relevance in today's organizational landscape.

Introduction to Harold Koontz and His Contribution to Management Theory

Harold Koontz was an American management theorist, educator, and consultant whose work significantly impacted modern management thought. His contributions are characterized by a systematic and integrative approach, emphasizing the importance of understanding management as an art and science. Koontz's theories often focus on practical application, aiming to improve organizational efficiency and effectiveness.

Early Life and Academic Background

- Born in 1909 in Pennsylvania.
- Earned his Ph.D. in economics and business.
- Held academic positions at prominent universities, including the University of California and the University of Michigan.

Key Contributions

- Co-authored the seminal book "Principles of Management" with Heinz Weihrich.
- Developed comprehensive management models that integrate various theories and practices.
- Advocated for a dynamic, flexible approach to management suited to changing organizational environments.

The Management Theory Jungle: An Overview

The phrase "management theory jungle" was popularized by Harold Koontz himself to describe the proliferation of conflicting, overlapping, and sometimes contradictory management theories that

emerged over the years. This "jungle" reflects the complexity and diversity of ideas, ranging from classical to modern theories.

Why the Term "Jungle"?

- Represents the chaotic, confusing array of management ideas.
- Signifies the need for managers to navigate through multiple theories to find applicable solutions.
- Highlights the importance of integrating different approaches for holistic management.

The Evolution of Management Theories

- Classical Theories
 - Scientific Management (Frederick Taylor)
 - Administrative Theory (Henri Fayol)
- Behavioral Theories
 - Human Relations Movement
 - Behavioral Science Approach
- Modern Theories
 - Systems Theory
 - Contingency Theory
 - Total Quality Management (TQM)

Koontz's work aims to synthesize these diverse theories into a coherent framework, helping managers understand the "jungle" rather than be overwhelmed by it.

Core Principles of Harold Koontz's Management Theory

Harold Koontz emphasized several core principles that underpin effective management practices.

His approach was pragmatic, focusing on the application of theories to real-world organizational challenges.

- Management as a Universal Process

Koontz believed that management principles are universally applicable across various organizations, regardless of size, industry, or culture.

- The Functions of Management

He identified five primary functions of management:

- Planning
- Organizing
- Staffing
- Directing
- Controlling

These functions serve as a foundation for understanding managerial roles and responsibilities.

- The System Approach

Koontz viewed organizations as complex systems composed of interconnected parts. Effective management requires understanding these interrelations and managing the system holistically.

- The Contingency Approach

Recognizing that no single management theory fits all situations, Koontz advocated for a contingency approach?adapting management practices based on specific circumstances.

- The Art and Science of Management

Koontz emphasized that management is both an art (requiring intuition and experience) and a science (based on principles and data).

- Dynamic and Flexible Management

In a constantly changing environment, managers must remain adaptable, applying different theories and techniques as needed.

Harold Koontz's Management Model: An In-depth Look

Koontz's management model integrates various elements from different theories into a comprehensive framework.

The Management Process Model

This model depicts management as a continuous process involving:

- Setting objectives
- Analyzing the environment
- Formulating strategies
- Implementing plans
- Monitoring and adjusting

The Management Spectrum

Koontz outlined a spectrum of managerial approaches, from highly formalized to more flexible and informal styles, emphasizing the importance of context in choosing the right management method.

The Hierarchical Structure

His model also recognizes the different levels of management:

- Top management (policy-making)
- Middle management (coordination)
- Lower management (execution)

Each level requires different management techniques aligned with organizational goals.

Implications and Applications of Koontz's Theories

Koontz's theories have widespread applications across various organizational contexts.

Practical Applications

- Strategic Planning: Using the planning function to set clear objectives and develop actionable strategies.
- Organizational Design: Applying the organizing function to build efficient structures.
- Leadership Development: Emphasizing the art of directing and motivating employees.
- Performance Control: Implementing control systems to monitor progress and make necessary adjustments.

Relevance in Modern Management

Despite being developed decades ago, Koontz's principles remain relevant due to their flexible and integrative nature. Contemporary management practices such as Total Quality Management, Agile, and Lean management draw heavily on his ideas.

Challenges in Applying Koontz's Theories

- Navigating the complexity of the management "jungle."
- Tailoring theories to specific organizational needs.
- Balancing scientific principles with managerial intuition.

Criticisms and Limitations of Harold Koontz's Management Theory

While Koontz's contributions are widely respected, some criticisms include:

- Overgeneralization: The assumption that principles apply universally may overlook cultural and contextual differences.
- Complexity: The broad scope of his model can be difficult to implement fully in practice.
- Lack of Emphasis on Innovation: Critics argue that his theories may underplay the importance of innovation and entrepreneurship.

Despite these criticisms, Koontz's work remains a cornerstone in management education and practice.

Conclusion: Navigating the Management Jungle

Harold Koontz's management theory jungle offers a rich, diverse landscape of ideas that, when understood and applied correctly, can lead to effective organizational management. His emphasis

on integrating various theories, understanding management as a process, and adapting to different contexts provides valuable guidance for managers worldwide. While the complexity of the "jungle" may be daunting, it also offers opportunities for innovative, flexible, and holistic management approaches that can adapt to the dynamic business environment.

By mastering Koontz's principles and models, managers can better navigate the complexities of modern organizations, making informed decisions that align with organizational goals and environmental conditions. The management theory jungle, therefore, becomes not a place of confusion, but a landscape of endless possibilities for growth and success.

Keywords: Harold Koontz, management theory jungle, management principles, management functions, systems approach, contingency theory, modern management, organizational effectiveness, management models, dynamic management.

Harold Koontz Management Theory Jungle: An In-Depth Exploration

Understanding the evolution of management thought is crucial for both students and practitioners alike. Among the numerous contributors to management science, Harold Koontz's insights stand out as a comprehensive attempt to synthesize various theories into a cohesive framework. His work, often referred to as the "Management Theory Jungle," offers a panoramic view of the multifaceted approaches to managing organizations. This article delves into Koontz's management theories, exploring their core principles, historical context, and practical applications.

Introduction to Harold Koontz and His Management Philosophy

Harold Koontz (1909-1984) was a prominent American management theorist and practitioner, renowned for his efforts in consolidating diverse management approaches. His work aimed to bridge the gaps among different schools of thought, recognizing that no single theory could comprehensively explain the complexities of management. Instead, Koontz emphasized a pluralistic approach, advocating for the integration of various principles based on situational needs.

Key Contributions:

- Co-authored the influential book "Principles of Management," which became a foundational text.
- Developed the concept of Management as a Process, emphasizing dynamic and continuous activities.
- Advocated for Systematic Management that considers organizational interrelations.

The Concept of the "Management Theory Jungle"

Koontz famously described the management landscape as a "jungle" ? a densely populated and often confusing forest of theories, ideas, and practices. This metaphor underscores the diversity and sometimes conflicting nature of management thought.

Reasons for the "Jungle" Metaphor:

- The proliferation of management theories from different disciplines (e.g., economics, psychology, sociology).
- The overlapping and sometimes contradictory principles.
- The challenge of selecting appropriate practices for specific organizational contexts.

Koontz's goal was not to eliminate this complexity but to provide clarity and guidance amidst the chaos.

Classification of Management Theories in the Jungle

In his analysis, Koontz identified several broad categories or schools of thought within the management "jungle." These classifications help in understanding the evolution and diversity of ideas.

1. Classical Management Theories

- Focus on efficiency, formal structure, and scientific management.
- Key Figures: Frederick Taylor, Henri Fayol, Max Weber.
- Principles: division of labor, hierarchy, authority, and discipline.

2. Behavioral Management Theories

- Emphasize human relations, motivation, and group dynamics.
- Key Figures: Elton Mayo, Mary Parker Follett, Douglas McGregor.
- Principles: employee motivation, leadership, communication.

3. Quantitative Management Theories

- Use mathematical models and statistical techniques.
- Focus on optimization and decision-making.
- Applications: operations research, management science.

4. Modern Theories

- Include systems theory, contingency theory, and total quality management.
- Recognize that management practices must be adaptable to specific circumstances.

Koontz's Synthesis: The Management Process

At the heart of Koontz's management theory is the concept of management as a process. He viewed management not as a set of isolated principles but as a continuous, dynamic process comprising specific functions and activities.

The Functions of Management

Koontz identified five primary functions:

- Planning: Setting objectives and determining the best course of action.
- Organizing: Arranging resources and tasks to achieve plans.
- Staffing: Recruiting, selecting, and developing personnel.
- Leading: Motivating and directing individuals and groups.
- Controlling: Monitoring performance and implementing corrective actions.

Note: These functions are interdependent, and effective management requires balancing all five.

The Management Process Model

Koontz's model emphasizes:

- Dynamic Interactions: The functions are not linear but interact continuously.
- Situational Flexibility: Managers must adapt their approaches based on organizational context.
- Universal Application: The process applies across all types and sizes of organizations.

System Approach to Management

Koontz championed the system approach, viewing organizations as open systems that interact with their environment.

Key Elements of the System Approach:

- Inputs: Resources like human effort, raw materials, capital.
- Processes: Transformation of inputs through management activities.
- Outputs: Finished products, services, or results delivered to the environment.
- Feedback: Information about performance that influences future planning and control.

Implications:

- Recognizes the importance of external factors.
- Encourages managers to consider organizational interrelations.
- Promotes a holistic view, understanding that changes in one part affect the whole.

Contingency and Situational Theories

Koontz acknowledged that no single management theory is universally applicable. Instead, effective management depends on situational factors.

Contingency Approach:

- Suggests that management practices should vary based on organizational size, environment, technology, and human factors.
- Emphasizes flexibility and adaptability.

Practical Examples:

- Leadership styles may need to shift from authoritarian to participative depending on employee maturity.
- Organizational structures may be centralized or decentralized based on operational complexity.

Management Principles According to Koontz

While recognizing the diversity of theories, Koontz outlined several fundamental principles that underpin effective management:

- Unity of Command: Employees should receive orders from only one superior.
- Scalar Chain: Clear line of authority from top to bottom.
- Discipline: Obedience and respect for organizational rules.
- Unity of Direction: All activities should be aligned towards common objectives.

- Remuneration: Fair compensation motivates performance.
- Centralization: Degree to which decision-making is concentrated.
- Division of Work: Specialization improves efficiency.
- Order: Organized placement of resources and personnel.
- Stability of Tenure: Long-term employment fosters loyalty.
- Initiative: Encouraging employees to take responsibility.
- Esprit de Corps: Promoting team spirit.

These principles serve as guidelines rather than rigid rules, adaptable to organizational needs.

Strengths and Criticisms of Koontz's Management Theory Jungle

Strengths

- Holistic View: Integrates multiple perspectives, providing a comprehensive framework.
- Flexibility: Emphasizes adaptation based on situational factors.
- Practical Orientation: Focuses on functions and principles applicable in real-world scenarios.
- Foundation for Modern Management: Influenced contemporary approaches like systems thinking and contingency theory.

Criticisms

- Complexity: The vastness of the "jungle" can be overwhelming, making it difficult for managers to choose appropriate approaches.
- Lack of Prescriptive Guidance: While broad, it sometimes lacks specific instructions for implementation.
- Overemphasis on Formal Structures: May underplay the importance of informal organizational dynamics.
- Potential for Confusion: The coexistence of conflicting theories can lead to indecision.

Practical Applications of Koontz's Management Theories

Koontz's synthesis offers valuable insights for real-world management:

- Strategic Planning: Using the functions of management to formulate and implement strategies.
- Organizational Design: Applying the principles of structure, authority, and division of work.
- Leadership Development: Recognizing the importance of situational leadership.
- Change Management: Understanding the systemic nature of organizations to manage

transitions.

- Performance Control: Establishing effective feedback and monitoring systems.

Case Studies:

- Successful corporations like Toyota and IBM have applied systemic and contingency principles to adapt their management practices.
- Small businesses benefit from Koontz's emphasis on flexibility and situational management.

Conclusion: The Enduring Legacy of Koontz's Management Theory Jungle

Harold Koontz's "Management Theory Jungle" remains a seminal contribution that underscores the richness, complexity, and diversity of management thought. His integrative approach, emphasizing management as a process within a systemic and contingent framework, continues to influence modern management practices and education. While the jungle can be daunting, understanding its pathways enables managers to navigate effectively, choosing the right principles and approaches suited to their unique organizational environments.

By embracing the pluralism Koontz advocated, managers can develop more adaptable, holistic, and effective strategies ? ultimately leading to better organizational performance and sustained success. His work serves as a reminder that management is both an art and a science, requiring continuous learning and adaptation in the ever-evolving organizational landscape.

Question Who was Harold Koontz and what is his significance in management theory?
Answer Harold Koontz was a prominent management theorist known for developing comprehensive management frameworks. His work emphasized the importance of integrating various management functions and has significantly influenced modern management practices. What is the 'Management Theory Jungle' that Harold Koontz referred to? The 'Management Theory Jungle' is a metaphor used by Harold Koontz to describe the complex and confusing array of conflicting management theories and approaches that managers must navigate. What are the main criticisms Koontz had about the management theory jungle? Koontz criticized the theory jungle for being overly fragmented, conflicting, and lacking coherence, making it difficult for managers to identify and apply the most effective management principles. How did Harold Koontz propose to address the management theory jungle? Koontz advocated for a systematic, integrated approach to management that synthesizes various theories into a cohesive framework, emphasizing the importance of understanding fundamental management functions like planning, organizing, leading, and controlling. What is the significance of the 'Management Process' concept in Koontz's theories? The 'Management Process' concept is central to Koontz's approach, highlighting that management involves a series of interrelated functions? planning, organizing, staffing, directing, and

controlling?that should be understood and applied holistically. How does Koontz's approach differ from other management theories of his time? Koontz's approach is distinguished by its integrative perspective, aiming to unify various management theories into a comprehensive framework, as opposed to focusing on isolated principles or specific schools of thought. What is the relevance of Koontz's management theories in contemporary management practices? Koontz's emphasis on a systematic, process-oriented approach remains relevant today, guiding managers to adopt an integrated view of management functions, especially in complex organizational environments. Are there any modern adaptations or critiques of Koontz's management theory jungle? Yes, contemporary management scholars recognize the value of Koontz's integrative approach but also critique the theory jungle as overly broad or simplified. Modern theories tend to emphasize flexibility, adaptability, and a more nuanced understanding of management contexts.

Related keywords: Harold Koontz, management theory, management process, administrative school, management functions, organizational behavior, decision-making, planning, controlling, leadership

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