

Mercedes slc 350 workshop manual Study Guide

Mercedes SLC 350 Workshop Manual

The Mercedes SLC 350 is a luxury roadster renowned for its elegant design, powerful performance, and advanced technological features. To maintain its optimal performance and ensure longevity, owners and technicians often rely on a comprehensive workshop manual. A Mercedes SLC 350 workshop manual serves as an essential resource, providing detailed instructions, specifications, diagrams, and troubleshooting procedures for repairs and maintenance tasks. Whether you're a professional mechanic or a dedicated DIY enthusiast, having access to an in-depth workshop manual can make the difference between a successful repair and potential mishaps. This article explores the key aspects of the Mercedes SLC 350 workshop manual, including its structure, content, benefits, and how to utilize it effectively.

Understanding the Mercedes SLC 350 Workshop Manual

What is a Workshop Manual?

A workshop manual is a comprehensive guide designed to assist technicians and vehicle owners in diagnosing, repairing, and maintaining a vehicle. It contains detailed diagrams, specifications, step-by-step procedures, and troubleshooting tips. For the Mercedes SLC 350, the manual covers various systems such as the engine, transmission, suspension, electrical system, braking, and more.

Types of Workshop Manuals Available

There are several formats in which a Mercedes SLC 350 workshop manual can be obtained:

- **Official Factory Service Manuals:** Authored by Mercedes-Benz, these manuals are the most detailed and accurate sources of information.
- **Authorized Repair Manuals:** Published by third-party publishers, these often summarize key repair procedures.
- **Online Digital Manuals:** Accessible via subscription or purchase, offering searchable content and multimedia support.
- **Printed Manuals:** Physical books often used by workshops or serious DIYers for their durability and ease of use.

Why Use the Workshop Manual?

Utilizing the workshop manual ensures that repairs are performed correctly, safely, and efficiently. It minimizes the risk of damaging components, reduces downtime, and can save money by avoiding unnecessary parts replacements. Moreover, the manual helps maintain the vehicle's resale value by ensuring proper upkeep.

Structure and Content of the Mercedes SLC 350 Workshop Manual

Systematic Breakdown

A typical Mercedes SLC 350 workshop manual is organized into various sections, each dedicated to specific vehicle systems:

- Introduction and General Information
- Engine and Mechanical Components
- Transmission and Drivetrain
- Electrical System and Wiring Diagrams
- Suspension, Steering, and Alignment
- Braking System
- Heating, Ventilation, and Air Conditioning (HVAC)
- Body and Interior
- Diagnostics and Troubleshooting
- Replacement Parts and Specifications

Key Features of the Manual

The manual provides various detailed features, such as:

- **Step-by-step repair procedures:** Clear instructions for disassembly, repair, and reassembly.
- **Technical specifications:** Torque settings, fluid capacities, electrical values, etc.
- **Diagrams and illustrations:** Exploded views, wiring schematics, component layouts.
- **Troubleshooting guides:** Diagnostic flowcharts to identify faults efficiently.
- **Maintenance schedules:** Recommended intervals for service tasks.

How to Use the Mercedes SLC 350 Workshop Manual Effectively

Locating Relevant Information

Begin by identifying the system or component you wish to repair or inspect. Use the manual's table of contents or index to locate the corresponding section quickly. Many digital manuals also feature search functions for rapid access.

Understanding Diagrams and Schematics

Familiarize yourself with wiring diagrams and exploded views. These visuals are crucial for complex electrical or mechanical repairs. Pay attention to labels, color codes, and component references.

Following Procedures Step-by-Step

Adhere strictly to the outlined procedures. Gather necessary tools and replacement parts beforehand, and ensure safety precautions are followed. Read through entire sections before starting work to understand the process fully.

Utilizing Troubleshooting Guides

When diagnosing issues, follow the diagnostic flowcharts to systematically eliminate potential causes. Cross-reference symptoms with specifications and test procedures provided.

Benefits of Having a Mercedes SLC 350 Workshop Manual

Cost Savings

Performing repairs yourself can significantly reduce labor costs. The manual provides all necessary information to carry out tasks that might otherwise require professional assistance.

Enhanced Knowledge and Skills

Learning about your vehicle's systems fosters better maintenance habits and empowers you to handle minor repairs confidently.

Maintaining Vehicle Value

Proper repairs and routine maintenance documented with the manual help preserve the vehicle's condition, contributing to higher resale value.

Safety and Reliability

Accurate procedures prevent damage to sensitive components and reduce safety risks during repairs.

Where to Obtain the Mercedes SLC 350 Workshop Manual

Official Sources

- Mercedes-Benz Dealerships: Offer authorized manuals, sometimes in printed or digital formats.
- Mercedes-Benz Official Website: Subscription-based access to technical documents and updates.
- Mercedes-Benz Technical Library: For authorized workshops and technicians.

Third-Party and Online Resources

- Online marketplaces (e.g., eBay, Amazon): Used or new printed manuals.
- Digital manual providers (e.g., Haynes, Chilton, or specialized automotive manual sites): Often offer downloadable PDFs or online access.
- Automotive forums and communities: Share scanned copies or user-generated guides.

Cautions When Purchasing Manuals

- Ensure compatibility with the specific model year and version.
- Verify the credibility of the source.
- Be wary of outdated or incomplete manuals which might omit recent updates or revisions.

Conclusion

A Mercedes SLC 350 workshop manual is an invaluable resource for anyone involved in maintaining or repairing this luxury roadster. It offers comprehensive, detailed information that ensures procedures are performed correctly, safely, and efficiently. Whether you are a professional mechanic or a dedicated DIYer, having access to an accurate manual can save money, enhance your understanding of the vehicle, and extend its lifespan. Proper utilization of the manual, combined with a systematic approach and safety considerations, will help keep your Mercedes SLC 350 in peak condition for years to come. Always strive to obtain the most current and authentic manual versions to ensure the highest quality information and support.

Mercedes SLC 350 Workshop Manual: Your Comprehensive Guide to Maintenance and Repairs

The Mercedes SLC 350 workshop manual serves as an essential resource for owners, mechanics, and automotive enthusiasts seeking in-depth technical information about this luxury roadster. Whether you're performing routine maintenance, troubleshooting complex issues, or undertaking

restorations, having access to a detailed workshop manual ensures that your work is precise, efficient, and aligned with manufacturer specifications. In this guide, we will explore the key aspects of the Mercedes SLC 350 workshop manual, how to utilize it effectively, and the critical areas it covers to keep your vehicle running smoothly.

Understanding the Importance of the Mercedes SLC 350 Workshop Manual

The Mercedes SLC 350, a sophisticated and technically advanced vehicle, requires specialized knowledge for proper upkeep. A workshop manual offers:

- Detailed Technical Data: Specifications, torque settings, wiring diagrams, and component details.
- Step-by-Step Procedures: Clear instructions for disassembly, repair, and reassembly.
- Troubleshooting Guides: Diagnostic procedures to identify and resolve issues efficiently.
- Maintenance Schedules: Recommended intervals for oil changes, filter replacements, and inspections.
- Safety Precautions: Important warnings to prevent damage or personal injury during repairs.

Having this manual at your fingertips minimizes guesswork, reduces repair time, and helps maintain the vehicle's value and performance.

Key Components Covered in the Mercedes SLC 350 Workshop Manual

The workshop manual is typically organized into sections, each dedicated to specific parts or systems of the vehicle:

- Engine and Mechanical Systems
 - Engine specifications and repair procedures
 - Fuel injection system diagnostics
 - Cooling system maintenance
 - Exhaust system details
 - Transmission and driveline components
- Electrical System and Wiring Diagrams

- Battery and charging system
- Lighting and signaling circuits
- Sensor and actuator locations
- ECU (Electronic Control Unit) troubleshooting

- Suspension and Steering

- Front and rear suspension overview
- Shock absorbers and springs
- Steering rack and linkages
- Alignment procedures

- Braking System

- Brake pad and disc replacement
- Hydraulic system bleeding
- ABS (Anti-lock Braking System) diagnostics
- Parking brake adjustments

- Interior and Exterior Body Components

- Door and window mechanisms
- Convertible roof system (if applicable)
- Body panel removal and installation

How to Use the Mercedes SLC 350 Workshop Manual Effectively

- Familiarize Yourself with the Manual's Layout

Most manuals are organized systematically, often with a detailed table of contents and an index. Spend some time navigating the manual to locate sections relevant to your repair task.

- Use Wiring Diagrams and Schematics

Electrical issues are common in modern vehicles. Wiring diagrams included in the manual help trace circuits, identify connections, and diagnose faults accurately.

- Follow Step-by-Step Procedures Carefully

Adhere strictly to the recommended procedures, torque specifications, and safety warnings. Skipping steps or ignoring specifications can lead to further damage or safety risks.

- Cross-Reference with Manufacturer Data

Compare your findings with the official specifications in the manual to ensure accuracy. This is especially important for torque settings, fluid capacities, and part numbers.

- Keep the Manual Updated

Manufacturers may release updates or revisions. Ensure you have the latest version of the manual to access the most current procedures and data.

Critical Maintenance and Repair Areas Detailed in the Workshop Manual

Engine Maintenance

The engine is the heart of your Mercedes SLC 350. The workshop manual provides detailed instructions on:

- Replacing spark plugs
- Timing belt replacement
- Valve clearance adjustments
- Inspection and replacement of ignition coils
- Oil change procedures with specifications for oil type and quantity

Electrical System Diagnostics

Modern vehicles like the SLC 350 rely heavily on electronics. The manual guides you through:

- Testing sensors such as MAF (Mass Air Flow) and O2 sensors

- Diagnosing wiring faults using multimeters
- Resetting fault codes with diagnostic tools
- Replacing fuses and relays

Suspension and Handling

Proper suspension maintenance ensures ride quality and safety:

- Replacing worn shocks and struts
- Aligning wheels to manufacturer specs
- Inspecting control arms and bushings for wear
- Bleeding and refilling shock absorbers

Brake System Repairs

The workshop manual provides procedures for:

- Replacing brake pads and rotors
- Flushing brake fluid
- Servicing ABS components
- Adjusting parking brake tension

Body and Interior Work

For cosmetic repairs or component replacements:

- Removing and installing doors, panels, and trim
- Repairing or replacing convertible roof mechanisms
- Window regulator servicing
- Interior upholstery work

Tips for Safe and Successful Repairs Using the Workshop Manual

- Use Proper Tools: Invest in quality tools that match specifications in the manual.
- Work in a Clean Environment: Prevent dirt and debris from contaminating sensitive components.
- Label Parts During Disassembly: Keep track of screws, bolts, and small components.
- Follow Safety Precautions: Wear protective gear, disconnect the battery when working on

electrical systems, and use jack stands when lifting the vehicle.

- Consult Forums and Technical Bulletins: Supplement the manual with insights from Mercedes owner communities and official service bulletins.

Conclusion

The Mercedes SLC 350 workshop manual is an invaluable asset for anyone dedicated to maintaining or repairing this luxury roadster. Its comprehensive coverage, detailed instructions, and technical data empower you to perform repairs confidently and correctly. Whether you're a professional mechanic or a passionate DIYer, investing time to understand and utilize this manual will ensure your Mercedes SLC 350 remains in peak condition, delivering exceptional performance and driving pleasure for years to come.

By leveraging this guide, along with the actual workshop manual, you'll be well-equipped to handle everything from routine maintenance to complex repairs, all while preserving the integrity and value of your vehicle.

Question Where can I find a comprehensive workshop manual for the Mercedes SLC 350? You can find official and third-party workshop manuals for the Mercedes SLC 350 online through authorized Mercedes-Benz service portals, automotive manual websites, or specialized repair manual providers like Haynes or Chilton. Is there a digital version of the Mercedes SLC 350 workshop manual available? Yes, digital versions of the Mercedes SLC 350 workshop manual are available through authorized Mercedes-Benz service platforms, or you can purchase PDF copies from reputable automotive manual websites. What are the key sections covered in the Mercedes SLC 350 workshop manual? The manual typically includes sections on engine repair, electrical systems, suspension, brakes, transmission, diagnostics, and maintenance procedures specific to the SLC 350 model. Can I perform DIY repairs on my Mercedes SLC 350 using the workshop manual? Yes, the workshop manual provides detailed instructions and diagrams that can assist experienced DIY enthusiasts in performing repairs and maintenance safely and correctly. Are there any differences in the workshop manual for different model years of the Mercedes SLC 350? Yes, certain repair procedures and specifications may vary between model years, so ensure you obtain the correct manual version corresponding to your specific vehicle's production year. How often is the Mercedes SLC 350 workshop manual updated? Workshop manuals are typically updated when there are significant model changes, new diagnostic technology, or service procedures introduced. Check with official sources for the latest version relevant to your vehicle. Is it legal to use a workshop manual obtained from unofficial sources for repairs? While many third-party manuals are available, using official Mercedes-Benz workshop manuals ensures accuracy and legality, especially if the manual is obtained from authorized sources. Unauthorized manuals may lack critical information or be inaccurate.

Related keywords: Mercedes SLC 350, workshop manual, repair guide, service manual,

maintenance manual, Mercedes SLC repair, technical manual, parts manual, repair instructions, Mercedes-Benz SLC 350

Workshop Reference Number Vaa

workshop reference number vaa is an essential identifier for managing, tracking, and accessing information related to various workshops organized under the VIAA (Vlaams Instituut voor Archivering) system. Whether you are a participant, organizer, or administrator, understanding the significance and usage of the VIAA workshop reference number can streamline your experience and ensure smooth communication and record-keeping.

Understanding the Workshop Reference Number VIAA

What is the VIAA Workshop Reference Number?

The VIAA workshop reference number is a unique alphanumeric code assigned to each workshop conducted or registered within the VIAA platform. This identifier serves as a digital fingerprint for the workshop, enabling users to quickly locate, retrieve, and manage relevant information.

The primary purpose of this reference number is to:

- Ensure accurate tracking of workshops
- Facilitate seamless communication between stakeholders
- Simplify administrative and reporting processes
- Enhance data organization within the VIAA system

Why Is the Reference Number Important?

Having a dedicated reference number for each workshop offers several advantages:

- **Efficient Record Management:** Quickly access workshop details, schedules, and participant lists.
- **Error Reduction:** Minimize mistakes in data entry and communication.
- **Streamlined Communication:** Use the reference number to refer to specific workshops in emails, reports, and queries.
- **Data Analytics:** Support data analysis and reporting for organizational insights.
- **Participant Access:** Help attendees and participants find relevant workshop information easily.

How to Obtain Your Workshop Reference Number VIAA

Registration Process

When you register a new workshop through the VIAA platform, the system automatically generates a unique reference number. The process typically involves:

- Creating a Workshop Profile: Input basic details such as workshop title, date, location, and organizer information.
- Submitting for Approval: Depending on the organization's workflow, the registration may require approval.
- Automatic Generation: Once approved, the system assigns a unique reference number.
- Confirmation & Notification: The organizer receives a confirmation email containing the reference number for future use.

Manual Assignment for Internal Use

In some cases, organizations may assign their own reference numbers before registering workshops on VIAA. In such scenarios:

- Use the internal code as a cross-reference.
- When registering on VIAA, input the internal code in the designated field.
- Ensure synchronization between internal and VIAA reference systems for consistency.

How to Use the Workshop Reference Number VIAA Effectively

Searching for a Workshop

Using the reference number simplifies locating specific workshops. To search:

- Log into your VIAA account.
- Navigate to the workshop management or search section.
- Enter the reference number in the search bar.
- View detailed information, registration lists, and related documents.

Managing Workshop Data

The reference number is instrumental when managing workshop data:

- Editing Details: Use the reference number to access the correct record before making updates.
- Generating Reports: Filter reports by reference number to analyze specific workshops.
- Sharing Information: Use the reference number when communicating with stakeholders to avoid confusion.

Participant Registration & Certification

Participants can often use the reference number to:

- Register for a specific workshop.
- Access workshop materials and certificates.
- Confirm attendance and participation records.

Best Practices for Handling Workshop Reference Numbers VIAA

Maintain Consistency

Ensure that the reference number is used consistently across all documentation and communications. This reduces errors and improves traceability.

Secure Storage

Store reference numbers securely, especially when linked to sensitive participant data or proprietary materials.

Regular Updates

Keep workshop records updated with the latest information, ensuring the reference number accurately points to current data.

Training and Awareness

Train staff and participants on the importance of the reference number and how to use it effectively within the VIAA system.

Common Issues and Troubleshooting

Duplicate Reference Numbers

While the system is designed to generate unique identifiers, errors can occur. If duplicates are

suspected:

- Contact VIAA support.
- Verify the existing records.
- Request manual resolution if necessary.

Lost or Missing Reference Numbers

If a reference number is lost or not provided:

- Check your registration confirmation email.
- Search using other details like workshop title or date.
- Contact the workshop administrator or VIAA support for assistance.

Incorrect Data Linked to a Reference Number

In cases where wrong details are associated:

- Use the editing functionalities within VIAA.
- Confirm changes with relevant stakeholders.
- Ensure proper documentation of any modifications.

Conclusion

The workshop reference number VIAA is a vital component for the efficient management of workshops within the VIAA framework. It simplifies processes, enhances communication, and ensures accurate record-keeping. Whether you're registering a new workshop, managing existing ones, or facilitating participant engagement, understanding and utilizing the reference number correctly can significantly improve operational workflows. Always remember to handle these identifiers with care, maintain consistency, and leverage their full potential to optimize your workshop management experience.

For any further assistance or detailed guidance on using the VIAA platform and its reference number system, consult the official VIAA support resources or contact their customer service team.

Workshop reference number viaa is an essential identifier that plays a pivotal role in streamlining communication, tracking, and management within various organizational and service contexts. Whether it pertains to a manufacturing facility, a training program, or a technical service workshop,

the reference number serves as a unique key that ensures accuracy, efficiency, and clarity in operations. In this comprehensive review, we will explore the significance of the viaa reference number, its functionalities, benefits, drawbacks, and best practices for effective utilization.

Understanding the Concept of Workshop Reference Number viaa

What Is a Workshop Reference Number?

A workshop reference number is a unique alphanumeric code assigned to a specific workshop, service event, or project. It acts as an identifier that allows all related data—such as registration details, service history, parts used, and feedback—to be accurately linked and retrieved.

What Is viaa?

Viaa is a platform or system that manages workshop operations, often integrating various modules such as scheduling, inventory, customer management, and reporting. When combined with a reference number, viaa facilitates seamless tracking of individual workshop activities, ensuring efficient data management.

The Role of the Reference Number in viaa

Within the viaa system, the reference number is crucial for:

- Tracking individual workshops or service jobs
- Linking customer information with specific service instances
- Monitoring progress and updates
- Facilitating communication between technicians, managers, and customers
- Generating reports and analytics for performance evaluation

Features and Functionalities of Workshop Reference Number viaa

Unique Identification

The primary feature of the viaa reference number is its uniqueness. This prevents confusion and overlaps, especially when multiple workshops or service requests are handled simultaneously.

Easy Retrieval and Search

The reference number allows users to quickly locate all relevant data associated with a particular workshop, including:

- Service logs
- Customer details
- Parts used
- Billing information

Integration with Other Modules

Viaa systems typically integrate the reference number with modules such as inventory management, scheduling, and reporting, creating a cohesive operational environment.

Automated Notifications and Updates

When linked with a reference number, viaa can automate notifications to customers and technicians about appointment status, completion, or issues requiring attention.

Reporting and Data Analysis

Reference numbers enable granular reporting, helping organizations analyze trends, identify bottlenecks, and improve service quality.

Advantages of Using Workshop Reference Number viaa

- **Enhanced Organization:** Assigning unique reference numbers ensures that each workshop or service request can be distinctly identified, reducing errors.
- **Improved Tracking:** Facilitates comprehensive tracking from initiation to completion, aiding in accountability and transparency.
- **Streamlined Communication:** Reference numbers serve as a common reference point among staff and customers, simplifying communication.
- **Efficient Data Management:** Centralizes all relevant information, making retrieval quick and straightforward.
- **Better Customer Service:** Quick access to service history enhances customer interactions and supports personalized service.
- **Data-Driven Decisions:** Enables organizations to generate insightful reports for strategic planning and operational improvements.
- **Integration Capabilities:** Seamlessly connects with other business systems, ensuring consistency across platforms.

Challenges and Limitations

While the benefits are substantial, there are some challenges associated with utilizing workshop

reference numbers viaa:

- **Complexity in Implementation:** Setting up a system to generate and manage unique reference numbers may require technical expertise and initial investment.
- **Data Privacy Concerns:** Storing comprehensive workshop data linked to reference numbers necessitates robust security measures.
- **Potential for Errors:** Manual entry or mismanagement of reference numbers can lead to data mismatches or loss.
- **Dependence on System Reliability:** System downtimes or technical issues can disrupt tracking and management processes.
- **Training Requirements:** Staff need to be adequately trained to utilize the reference number system effectively.

Best Practices for Managing Workshop Reference Number viaa

To maximize the benefits and minimize challenges, organizations should consider the following best practices:

Standardized Formatting

Establish a consistent format for reference numbers (e.g., WK-YYYYMMDD-XXXX) to facilitate easier recognition and sorting.

Automation

Implement automated systems for generating and assigning reference numbers to reduce human error and improve efficiency.

Regular Data Audits

Conduct periodic reviews to ensure data accuracy and integrity associated with each reference number.

Training and Documentation

Provide comprehensive training and clear documentation to staff on how to generate, use, and manage reference numbers.

Security Measures

Ensure robust security protocols are in place to protect sensitive workshop and customer data linked to the reference numbers.

Integration with Other Systems

Ensure that the viaa platform and other relevant systems are integrated smoothly to provide a unified operational environment.

Case Studies and Real-World Applications

Automotive Workshop Management

Many automotive service centers utilize viaa or similar platforms to assign reference numbers to each vehicle service job. This enables technicians to access detailed histories, parts used, and billing data quickly, leading to faster turnaround times and improved customer satisfaction.

Manufacturing Maintenance Workshops

In manufacturing plants, maintenance workshops assign reference numbers to each maintenance task. Viaa facilitates tracking the status, parts, and technician notes, ensuring minimal downtime and effective resource allocation.

Training and Skill Development Programs

Training workshops often generate reference numbers for each participant's session, enabling organizers to manage attendance, feedback, and certification records efficiently.

Future Trends in Workshop Reference Management viaa

As technology advances, the management of workshop reference numbers is poised to become even more sophisticated:

- AI Integration: Automating data analysis and predictive maintenance based on reference number histories.
- Blockchain Security: Ensuring tamper-proof records linked to reference numbers.
- Mobile Accessibility: Allowing field technicians and customers to access and update information via mobile devices.
- Enhanced Data Analytics: Using big data to identify patterns and optimize workshop processes.

Conclusion

The workshop reference number viaa is a fundamental component that significantly enhances operational efficiency, accuracy, and customer satisfaction in workshop management systems. Its ability to uniquely identify, track, and organize workshop activities enables organizations to operate more smoothly and make data-driven decisions. While there are challenges in implementation and management, adhering to best practices and leveraging technological advancements can mitigate these issues. As businesses continue to evolve, the importance of robust, integrated reference management systems like viaa will only grow, underpinning the future of efficient workshop operations.

In summary, embracing a well-structured workshop reference number system within viaa or similar platforms is vital for modern organizations aiming for excellence in service delivery and operational oversight. Proper planning, implementation, and continuous improvement are key to harnessing its full potential.

QuestionAnswer What is a VIAA workshop reference number? A VIAA workshop reference number is a unique identifier assigned to a specific workshop organized by VIAA, used for tracking and administrative purposes. How can I find my VIAA workshop reference number? You can find your VIAA workshop reference number in your registration confirmation email or within your VIAA account dashboard under your workshop details. Why is the VIAA workshop reference number important? The reference number is important for identifying your registration, accessing workshop materials, and for communication with VIAA support regarding your participation. Can I modify or cancel my registration using the VIAA reference number? Yes, you can modify or cancel your registration by referencing your workshop number through the VIAA portal or by contacting their support team. What should I do if I lost my VIAA workshop reference number? If you lost your reference number, contact VIAA customer support with your registration details to retrieve or verify your workshop reference number. Is the VIAA workshop reference number required for attending the workshop? Typically, yes. You usually need to provide your reference number for check-in or accessing workshop materials online. How does the VIAA workshop reference number help in case of technical issues? Providing your reference number allows VIAA support to quickly locate your registration and resolve any issues efficiently. Can multiple workshops have the same reference number? No, each VIAA workshop reference number is unique to ensure proper identification and tracking of individual workshops. How long does it take to receive a VIAA workshop reference number after registration? You typically receive your reference number immediately upon successful registration via email or confirmation page. Are VIAA workshop reference numbers valid for future workshops? No, each workshop has a unique reference number; previous ones are not valid for new or upcoming workshops.

Related keywords: workshop reference number, viaa, vehicle inspection, workshop booking, reference code, service appointment, vehicle service, repair workshop, service reference, vehicle maintenance

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